

# Quest Professional Services

## Maximize ROI and Achieve Faster Time to Value – and Success

When you invest in a software solution, knowing the benefits it can bring and fully realizing those benefits can be two different things. Far too often, organizations struggle to properly implement and/or integrate a solution and take full advantage of its capabilities in a timely fashion. The result is wasted value.

It's never been easier to get the full value and ROI from your Quest solution. Our Professional Services team is dedicated to simplifying your technical projects. You can rely on Quest Professional Services and our global network of service delivery partners to get the full impact of a successful deployment with the fastest time to value.

## Achieve Deployment Goals On Time and On Budget

Quest Professional Services experts have helped more than 5,000 customers achieve their deployment goals on time and on budget. Because our consultants and Certified Partners are subject matter experts in Quest solutions, your deployment will be efficiently and accurately completed the first time. In addition, our experts will work according to a plan based specifically on the project. Along the way, your team members will gain essential product knowledge and learn best practices to help manage the software in your environment with ease, so that you can realize the most benefits in the shortest possible timeframe.

## Rely on Our Proven Expertise and Hands-On Experience

Our consultants and Certified Partners have gained exceptional skills and practical knowledge through extensive training and years of experience. Their expertise is what allows Quest Professional Services to continually deploy Quest products to successfully meet our customers' business objectives and requirements.

We work hard to ensure our consultants and Certified Partners around the world are delivering world-class services and value by providing stringent training and certification for products, processes and technical expertise.

## Get the Most Out of Your Quest Solutions

Quest Professional Services provides you with best-of-breed solutions to help you with platform migrations and identity management, as well as optimizing, simplifying and extending your infrastructure. Our expert consultants and Certified Partners get in and get the job done right, as quickly as possible, so that you realize the full potential of our products within your unique environment.

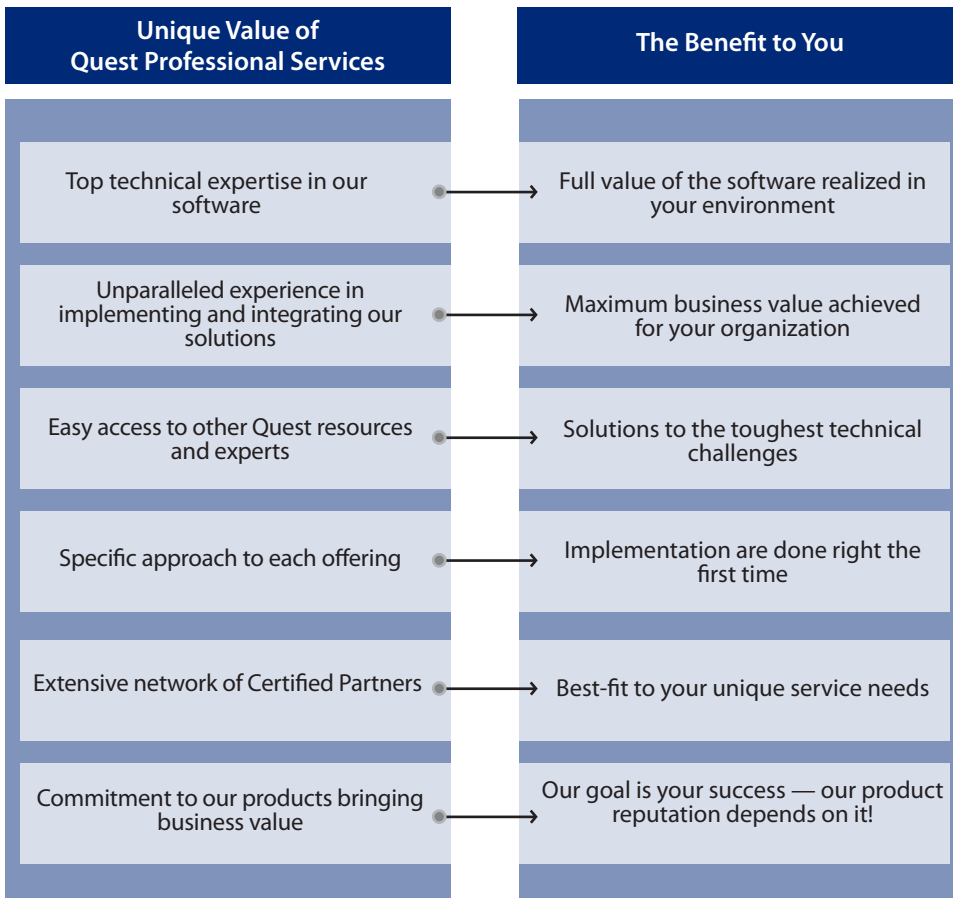
To see our complete listing of products for which we offer services, visit [www.quest.com/servicetable](http://www.quest.com/servicetable).

## BENEFITS

- Successfully performed more than 5,000 implementations
- Quest Professional Services consultants are certified experts
- Delivers premium consulting focused on Quest products and solutions
- Uses a repeatable, proven project methodology
- Mitigates risk by deploying the software correctly the first time
- Ensures software fully integrates and adds immediate value in your environment
- Speeds time to value and ROI

*"The PSO team members were flexible and pulled out all the stops to install the solution in record time. They guided us through the initial stages, explained the pitfalls and helped us to effectively deal with problems."*

— Bruce Jefferies  
IT Manager  
Barbon Insurance Group



For more information on Quest Professional Services, please contact us at [services@quest.com](mailto:services@quest.com).

### Did You Know?

We provide ongoing training opportunities to help you get the most value from your software purchase:

- Rapid adoption of new software
- All the benefits of the software through full use of functionality
- Increased staff productivity
- Greater operational efficiency in your IT environment

For more information about Quest Education Services, contact us at [training@quest.com](mailto:training@quest.com).

### About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products—helping our customers solve everyday IT challenges faster and easier. Visit [www.quest.com](http://www.quest.com) for more information.



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If you are located outside North America, you can find local office information on our Web site.

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